



**System of Care Evaluation:
Sponsored by Columbia River Wraparound**

Working Together to Improve Services for Children and Families

What is the System of Care *Evaluation*?

The SYSTEM OF CARE ***EVALUATION*** is a research study that will help find out if services that your family receives through System of Care effectively serve you and your child.

Why Do an Evaluation?

- To allow families the opportunity to give input about the services children/youth receive.
- To find out if the services effectively serve children and their families.
- To find out if child and family functioning gets better over time.
- To find out how services and service delivery can be improved for children and families.
- To help service providers develop services that are community based, child and family centered, and culturally competent.

How Does the Evaluation Work?

If the child/youth meets the eligibility requirements for the evaluation and the family is willing to participate, then the evaluation staff will contact the family to arrange an interview.

Interviews happen every 6 months for up to three years. Interviews are scheduled at a time and place convenient for family members.

**No interviews happen without written guardian consent*

You'll Receive Gift Certificates for your Efforts...

Parents/Caregivers receive:

Interview One:	Interview Two:	Interview Three:	Interview Four:	Interview Five:	Interview Six:	Interview Seven
\$15	\$15	\$15	\$25	\$25	\$35	\$35

Youth over 11 years of age receive:

Interview One:	Interview Two:	Interview Three:	Interview Four:	Interview Five:	Interview Six:	Interview Seven
\$10	\$10	\$10	\$15	\$15	\$20	\$20

What Questions Will be Asked?

The questions include things like:

- How satisfied are you with the services you have received through System of Care?
- How involved are you with your child's service planning and delivery?
- How is your child functioning at home and in school?
- What services did you and your child receive?

**If any questions make you uncomfortable, you do not have to answer them.

How Long Does It Take?

Each Parent/ Caregiver interview takes approximately **2 hours**

Each youth interview takes approximately **1 hour**

Who Has Access to My Information?

Only the *System of Care Evaluation* team will have access to the information you provide us. The interviews are ***strictly confidential*** and your responses will not be shared with anyone providing services to your child or family. The only exception is that we must report cases of child abuse/ neglect and/or threats of harm to self or others.

Do I Have to Participate?

You and your child are **NOT** required to participate in the *System of Care Evaluation*. Your participation is voluntary and completely up to you.

Be assured that if you choose not to participate, the services you receive will **NOT** be affected in any way.

Who Do I Contact if I Have Questions?

Call us at: **(541) 386-2620**

Ask to speak with a *System of Care Evaluation* staff member.

Mid-Columbia Center for Living
1610 Woods Court
Hood River, OR 97031

System of Care Evaluation is conducted in partnership with the Substance Abuse Mental Health Service Administration