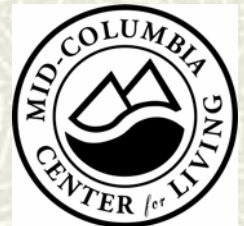


Columbia River Wraparound System of Care

Annual Data Report
October 2006

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Presentation Objectives

- # Provide an update on the eight System of Care program outcomes
 - Identified by the Governance Council through logic modeling process
 - Most analyses includes data from December 2004 to August 2006
-

Eight Program Outcomes

SERVICE DELIVERY LEVEL



- 1) Serve target population
- 2) Available/ accessible services
- 3) Clear practice model for Wraparound
- 4) Provide services that help
- 5) Increase youth/ family involvement

SYSTEM BUILDING LEVEL



- 6) Increase voice/ empowerment of youth/ families
 - 7) Increase practice/ acceptance of SOC philosophies
 - 8) Staff stability/ retention
-

Program Outcome #1: Service Delivery Level

*Effectively serve the target population
with respect to eligibility and cultural
make up of the community...*

Population Demographics

Gender

Male 61%

Females 39%

Age

4 to 6 years 9%

7 to 11 years 30%

12 to 14 years 28%

15 to 18 years 33%

19 to 21 years 1%

Average age: 12 years old

Population Demographics (cont.)

Race/Ethnicity

4% American Indian or Alaska Native

1% Asian

3% Black or African American

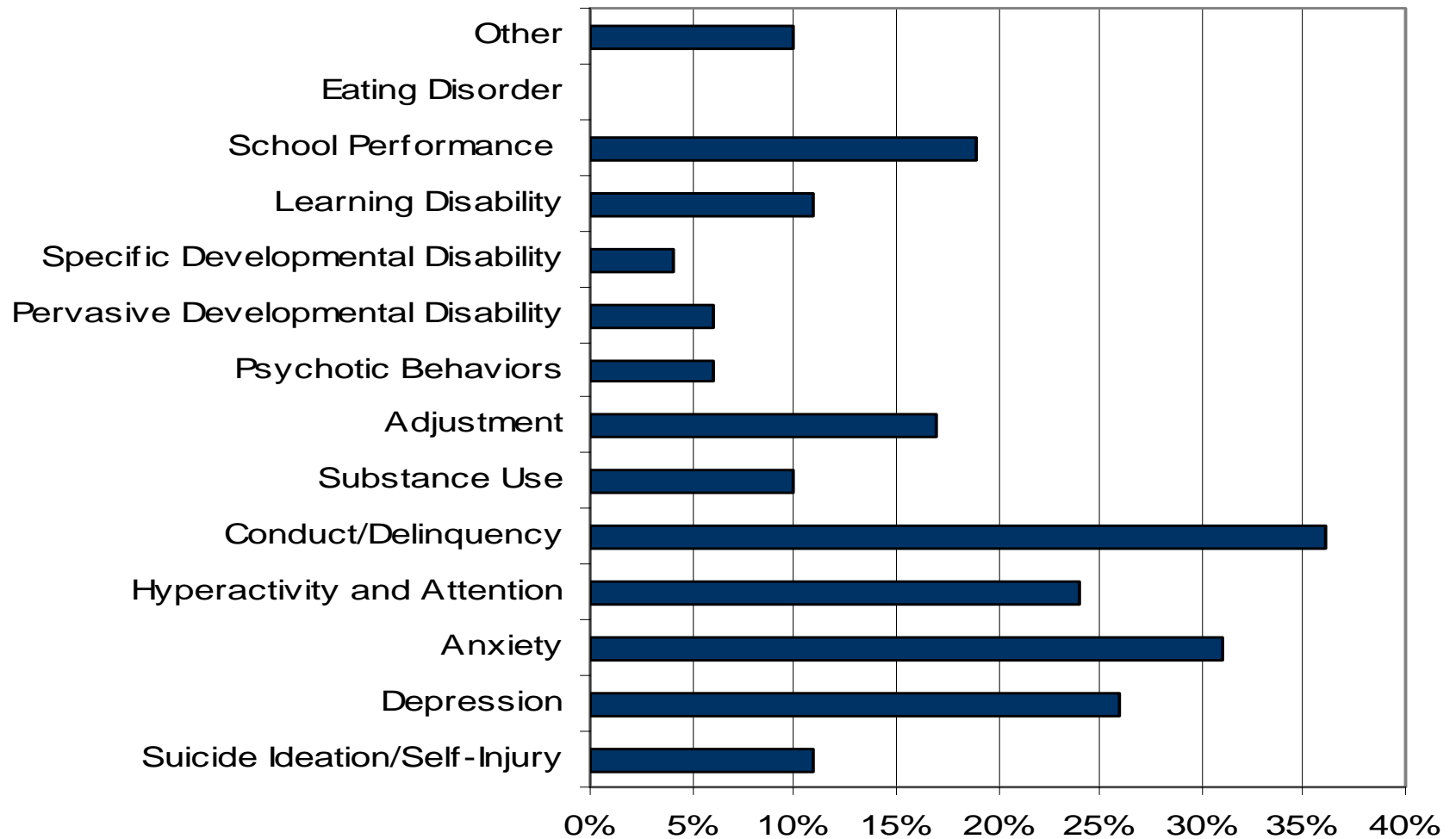
2% Native Hawaiian or Other Pacific Islander

71% White

18% Of Hispanic Origin

1% Multi-racial

Presenting Problems of Youth



Presenting Problems of Youth (cont.)

- # 87% multiple system involvement
 - # 80% multiple diagnoses
 - # 65% high probability of a serious emotional disorder
 - # 86% serious mental health problem that may require treatment
-

Program Outcome #2: Service Delivery Level

Ensure that services needed by youth and families are available and accessible in our community...

Access and Barriers to Services

At 6 months:

- # 76% of caregivers were generally satisfied with their child's services
 - # 92% thought that service location was accessible
 - # 84% thought that services were available at convenient times
 - # 51% of caregivers reported getting as much help as they needed for their child
-

Supports to Participation in Service Planning

Families were:

- # provided a contact person 97%
 - # made to feel welcome 97%
 - # made to feel participation was important 94%
 - # assisted with transportation costs 41%
 - # assisted with child care costs 21%
 - # assisted with telephone costs 7%
-

Barriers to Participation in Service Planning

- # Families felt that comments/materials regarding their child's records were not validated 3%
 - # Families experienced a lack of access to transportation 3%
 - # Cultural values not considered 6%
 - # Child care arrangements 16%
 - # Distance from service providers 21%
 - # Lack of communication between staff in different programs/ agencies 23%
-

Program Outcome #3: Service Delivery Level

*Develop a clearly defined practice model
for providing effective wraparound
services in the community...*

Wraparound Fidelity: Strengths

100%	Team provides extra opportunity for caregivers to speak, or gives extra weight to caregiver opinions, especially during decision making
90%	Team creates/maintains plan that guides work
80%	Team discusses or produced a mission/vision statement
50%	Goals associated with concrete measures of progress

Wraparound Fidelity: Challenges

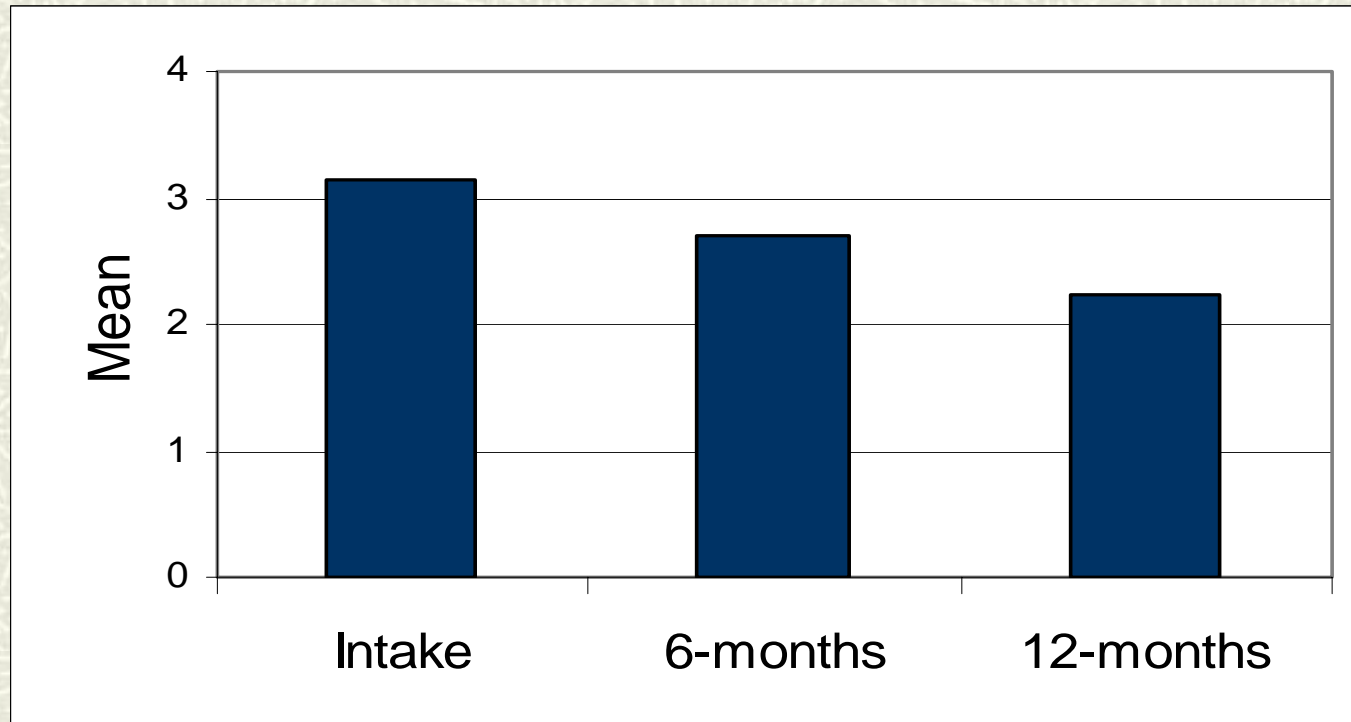
30%	Team uses measure of progress to assess goals/strategies and revises plan if necessary
30%	Key team members present from start to end of meeting
20%	Team builds an understanding of how caregiver strengths contribute to the success of team mission/goals
10%	Team builds an understanding of how youth strengths contribute to the success of mission/goals
10%	Team facilitates natural support activities or the child/family



Program Outcome #4: Service Delivery Level

*Provide services that help improve the
lives of youth and families...*

Caregiver Strain & Family Life



Caregiver experience of observable interruptions in day-to-day life as a result of caring for a child with emotional and behavioral challenges is decreasing over time.

Caregiver Strain & Family Life

(cont.)

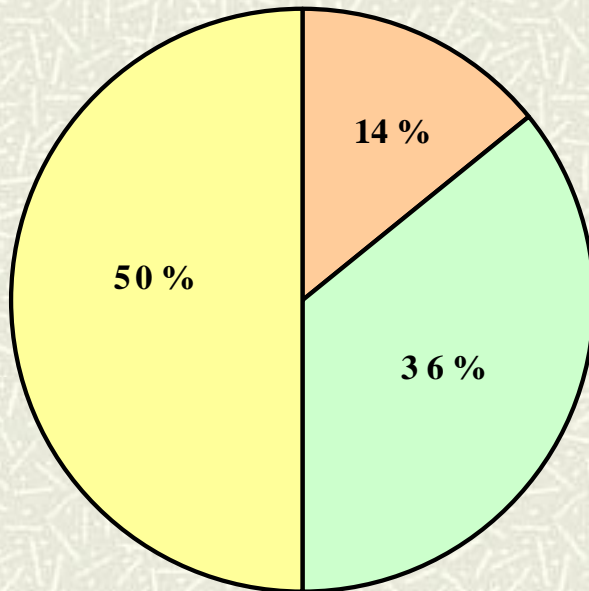
From intake to 12-months :

- # 4% increase in caregiver ability to solve problems related to the child when they happen.
 - # 8% increase in caregiver ability to deal with crises or major problems without fighting.
 - # 16% decrease in caregiver ability to talk about things that made them angry without fighting.
-

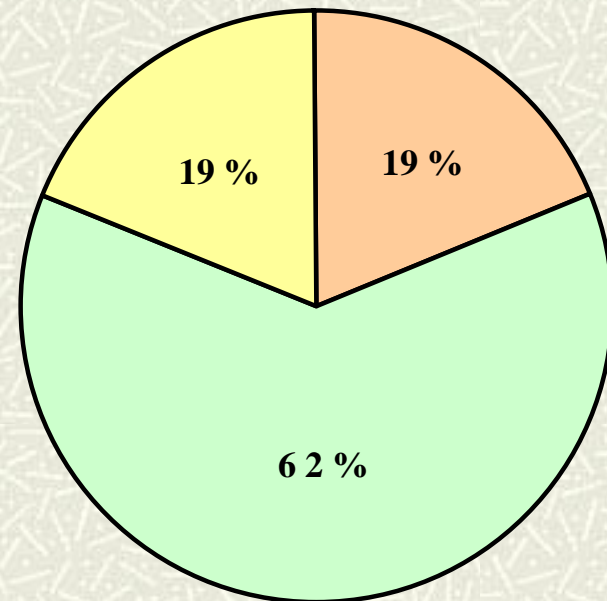
School Attendance and Performance


From intake to 12 months:

**SCHOOL
ATTENDANCE**




**SCHOOL
PERFORMANCE**



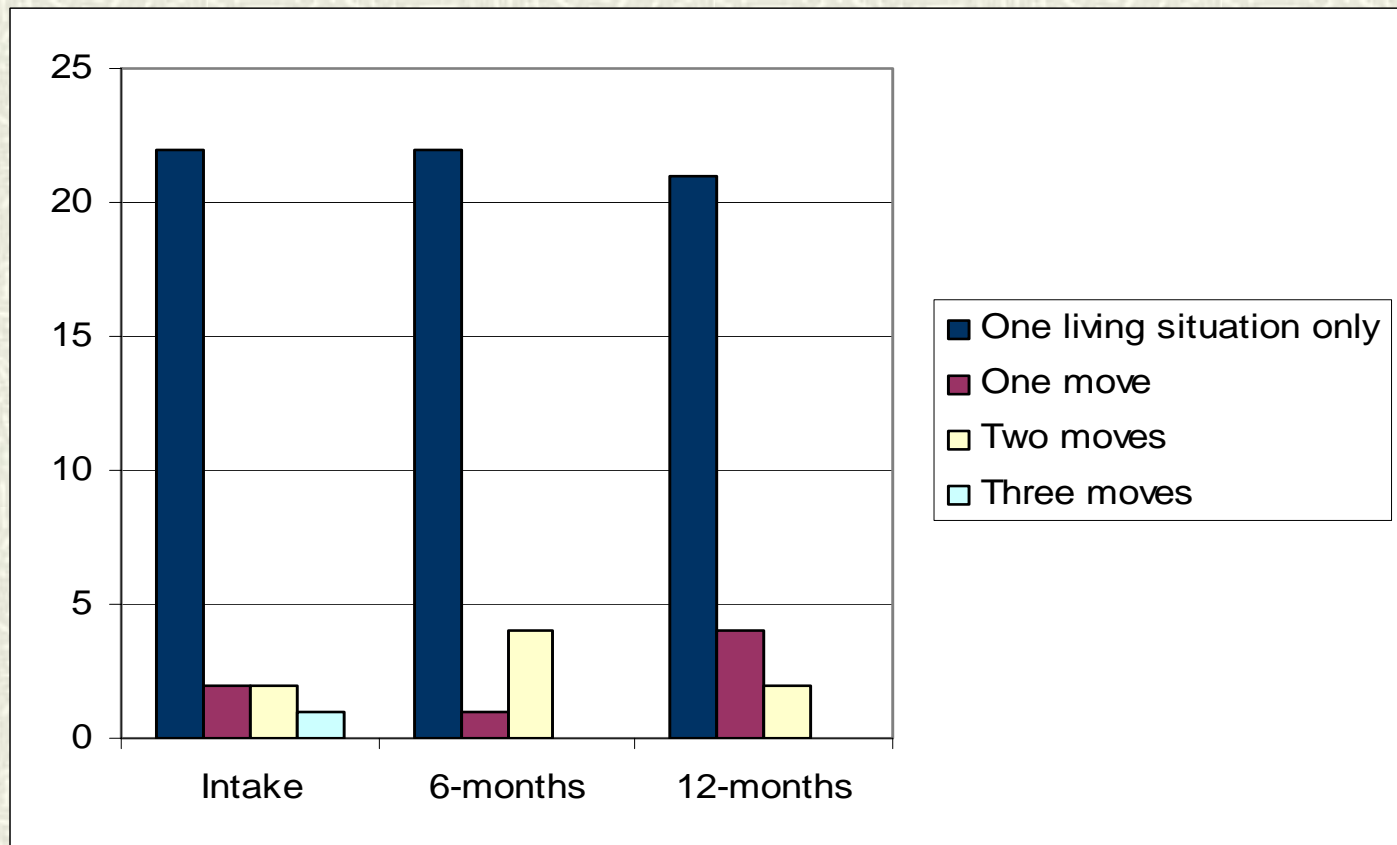
 Improved

 Remained Stable

 Deteriorated

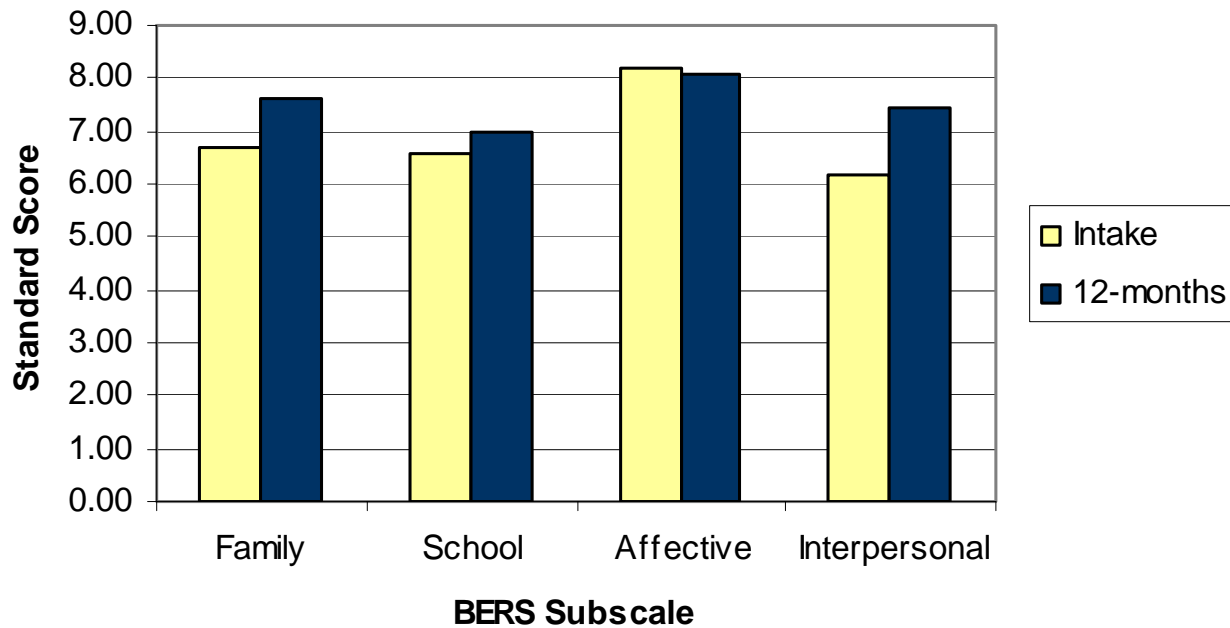
Living Situation Stability

Number of Youth Moves 6-months Prior to Data Collection Timepoint



Behavioral & Emotional Functioning

Behavior & Emotional Rating Scale (BERS) Mean of Selected Subscales: Caregiver Report



Strengths	Standard Score Range
Very Superior	17-20
Superior	15-16
Above Average	13-14
Average	8-12
Below Average	6-7
Poor	4-5
Very Poor	1-3

Program Outcome #5: Service Delivery Level

*Increase youth and family involvement in
service planning and delivery...*

Youth & Family Involvement: Service Planning

- # Fairly high levels of caregiver participation in *service* planning- not much change over time
 - At intake: 77% rated participation between “Some” and “A lot”
 - At 6-months: 80% rated participation between “Some” and “A lot”
 - # Wide array of experiences reflected in comments
-

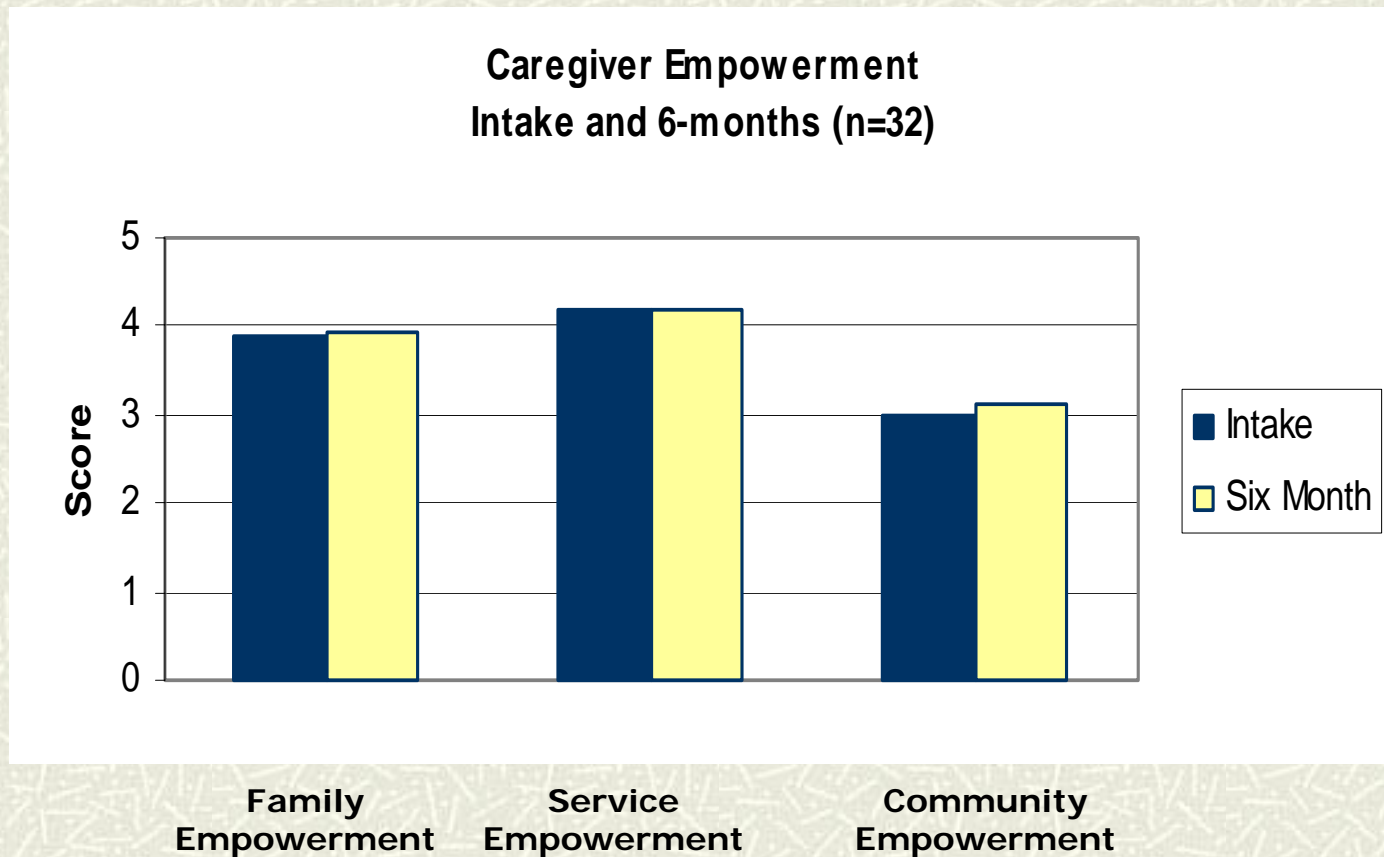
Youth & Family Involvement: Educational Planning

- # Caregiver reports of participation in *educational* planning increased over time:
 - At intake: 56% rated participation between “Some” and “A lot”
 - At 6-months: 69% rated participation between “Some” and “A lot”
 - # Wide array of experiences reflected in comments
-

Program Outcome #6: System Building Level

*Increase voice and empowerment of
youth and families...*

Caregiver Empowerment



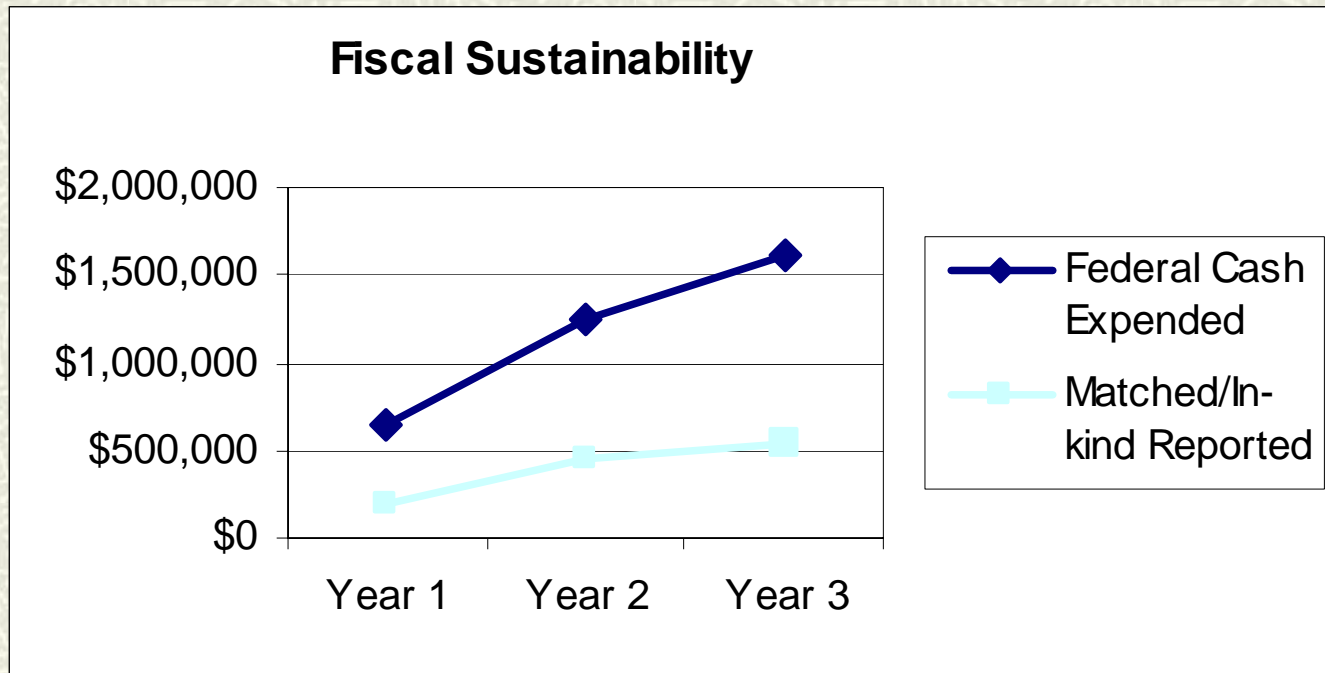
Program Outcome #7: System Building Level

*Increase practice and acceptance of
SOC philosophies among community
partners and lead agency...*

Practice/Acceptance: SOC Philosophy

I totally understand the guiding principles of Wraparound and System of Care and work to promote family driven system change.	5%
I understand the principles and practice of Wraparound and participate in Wraparound planning or policy making regularly.	30%
I basically understand Wraparound and participate in the process, but would like more info.	27%
I have participated in Wraparound, but don't really understand what the program is trying to do.	20%
I'm not really sure what the program does and have never participated in Wraparound.	18%

Fiscal Sustainability



Program Outcome #8: System Building Level

Increase staff stability and retention...

Staff Stability and Retention: Administrative Positions

Position	# of positions (FTE)	Oct '04-Sept '05		Oct '05-Sept '06	
		Frequency of Attrition*	Weeks vacant	Frequency of Attrition*	Weeks vacant
Project Director	1 (1.0)	1	12	0	0
Clinical Supervisor	1(1.0)	1	44	2	16
Program Evaluator	1(1.0)	0	0	0	0
Grant Support Specialist	1(1.0)	1	2	0	0
Social Marketing	1(0.6)	0	12	0	0
Technical Assistance	1(0.5)	0	48	0	0
Cultural Competency	1(0.5)	0	48	0	0
Evaluation Assistant	2(1.0)	0	0	0	0

Staff Stability and Retention: Direct Service Positions

Position	# of positions (FTE)	Oct '04-Sept '05		Oct '05-Sept '06	
		Frequency of Attrition*	Weeks vacant	Frequency of Attrition*	Weeks vacant
Family Care Coordinator	3 (3.0)	2	11	2	2
Mental Health Therapist	2(2.0)	1	20	2	8
Youth Treatment Specialist	2 (1.0)	0	0	2	30
Youth Coordinator	2(1.6)	1	2	1	0
Key Family Contact	2 (2.0)	0	0	1	8

Questions?

