

Piloting the CSWI: A Local Evaluator Perspective



Becca Sanders, Ph.D.
Program Evaluator
Columbia River Wraparound,
Hood River, OR



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Objectives

- ❑ Project background
- ❑ Site's role in CSWI

Field/ Local Evaluator Perspective on:

- ❑ How CSWI data informed System of Care planning and implementation.
 - ❑ An approach to dissemination.
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Project Background

- ❑ SAMHSA System of Care (**SOC**) site:
“...a coordinated network of community-based services and supports that are organized to meet the challenges of children and youth with serious mental health needs and their families.”
<http://systemsofcare.samhsa.gov/>
 - ❑ Evaluation/Services: October 2004-present.
 - ❑ Columbia River Wraparound: Oregon, 4 counties- rural and frontier, 5500 square miles.
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Site Role in CSWI

Wanting to strengthen Wraparound component as part of our strategic plan.

- ❑ Pilot participation in CSWI study
 - ❑ 50 personal invites to participate
 - ❑ Potential respondents were mostly “heavy hitters”
 - Influential, knowledgeable, held key roles in SOC implementation
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How CSWI Informed SOC Planning and Implementation

Process of completing CSWI survey

- Educational
- Framework for Self-Assessment
- Catalyst for system change

Many of the useful conversations occurred long before data was released...

How CSWI Informed SOC Planning and Implementation

Data also informative

- ❑ Project sustainability- what to do about it?
 - ❑ Catalyst to launch community wide strategic planning forum
 - ❑ Data helped buy-in/ increased validity of discussion topics
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Local Evaluator Approach to Dissemination: The Details

Electronic:

- Disseminated 40 item by item scores to all respondents (long ppt)
- Filtered 2 page written report to community members
 - Summary of results broken by theme
 - 3 lowest and highest rated items

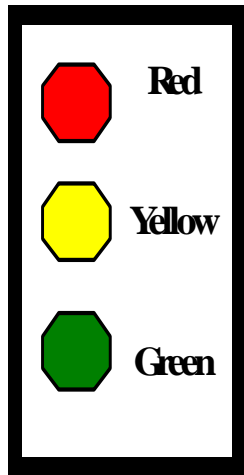
http://www.rri.pdx.edu/columbia_river_wa.php

Monthly Evaluation Reports link in top right corner

Local Evaluator Approach to Dissemination: The Details

Electronic:

- ❑ Filtered out “what matters” within 2 page written report: “The Traffic Light”



<i>The Traffic Light: A Summary of Important Findings</i>	
Red = Concern	<ul style="list-style-type: none">• Lack of fiscal sustainability for project.
Yellow = Pay attention/ monitor	<ul style="list-style-type: none">• Partial collaboration.• Partial adherence to philosophy of System of Care.
Green = Good News	<ul style="list-style-type: none">• Strong accountability, outcomes monitoring, wraparound quality, grievance procedure, and family voice/ empowerment.

Local Evaluator Approach to Dissemination: The Details

One-on-One:

- Thank you for participation (X 45)
- Follow up- personalized offer to answer questions

In-Person meeting(s):

- Service leads/ implementation staff
 - Administrative leads
 - Family leads
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Why is she telling me all this?

Local Evaluator perspective on utility of data:

- Boulder uphill
 - Resource consuming
 - Relationship building is key
 - Short, varied formats
 - Repeated hits with same data
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