



Stakeholder Involvement in Program Evaluation

Phase III: Data Dissemination



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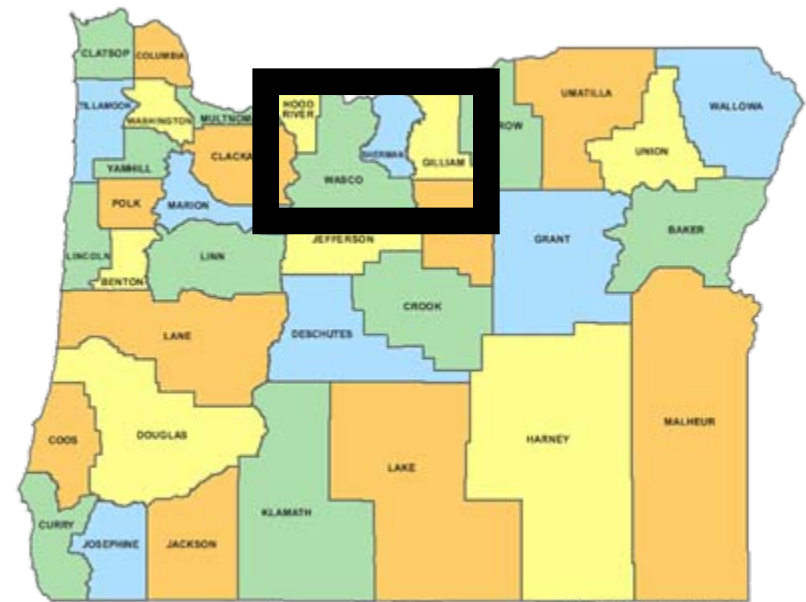


21st Annual Research Conference
A System of Care for Children's Mental Health:
Expanding the Research Base
University of South Florida, Tampa, 2008



Who We Are

- Phase IV SOC site
- Four counties
 - 5,500 square miles
 - Rural & frontier counties





Who We Are

- Evaluation Workgroup: 8-10 members
 - Education
 - Families
 - Child welfare
 - Providers
 - Juvenile justice
 - Evaluators



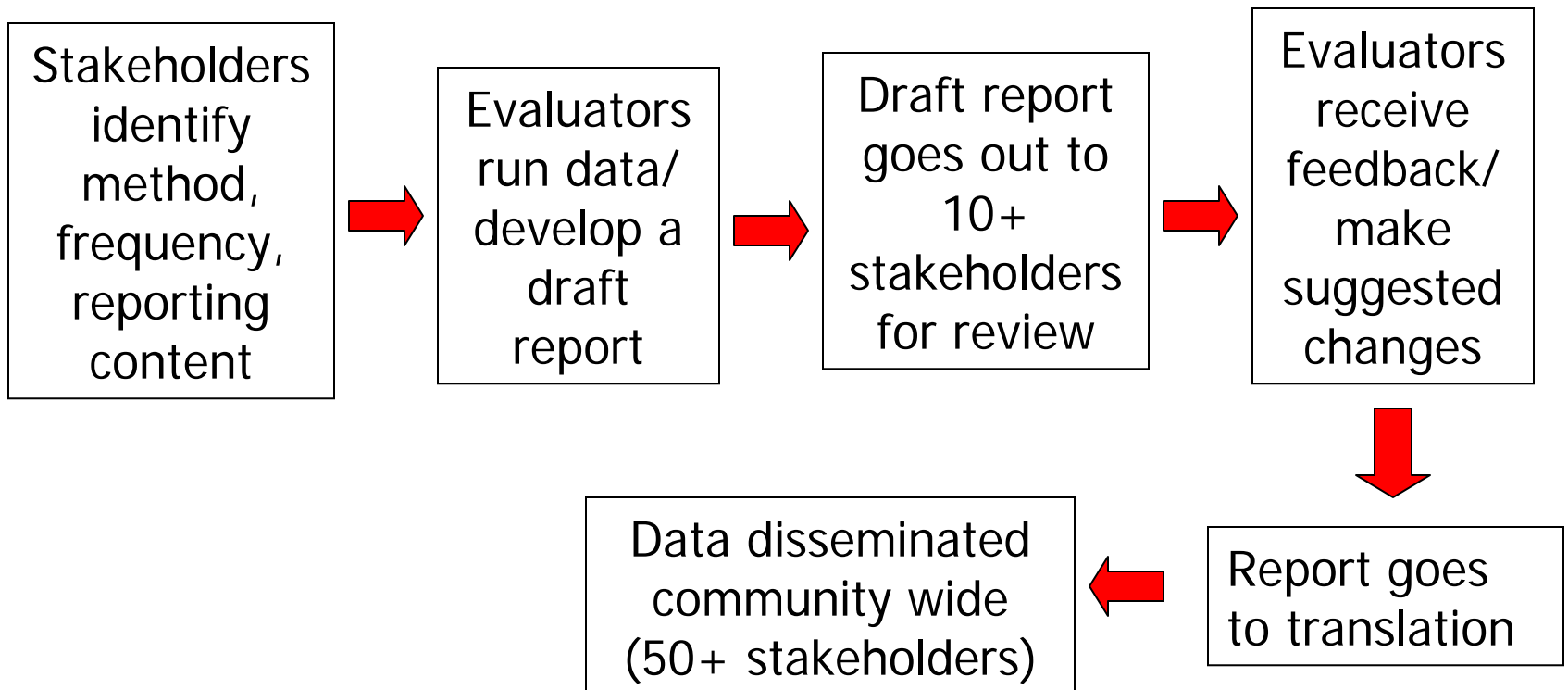
Partnering Opportunity: Data Dissemination

- Development of Dissemination Plan
 - Reporting Content (The Index Cards)
 - Prioritizing Content (The Evaluation Matrix)
 - Method of dissemination
 - Frequency

Taking the “work” part of “workgroup” to a new level...

Partnering Opportunity: Data Dissemination

- Previewing reports prior to release





Partnering Opportunity: Data Dissemination

- Report Previewing: Why Bother?
 - Editorial Function
 - Comprehension
 - Check/ Supervise: Adherence to SOC Principles, Language Use

*Evaluator as Waitress: get the order right
or we'll send it back...*



Partnering Opportunity: Data Dissemination

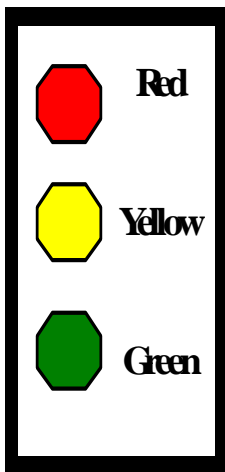
Process has led to 3 main ongoing products:

1. Monthly Reports
2. Special Request Reports
3. Annual Report to the Governance Council

Partnering Opportunity: Data Dissemination

Stakeholder Involvement in Process revealed:

- Shorter is better
- Short is a relative concept
- Need for assistance with interpretation of data



The Traffic Light: A Summary of Important Findings

Red = Concern

- Lack of fiscal sustainability for project.

Yellow = Pay attention/ monitor

- Partial collaboration.
- Partial adherence to philosophy of System of Care.

Green = Good News

- Strong accountability, outcomes monitoring, wraparound quality, grievance procedure, and family voice/ empowerment.



Data Dissemination: Challenges to Partnering

- **Engaging diverse audiences:** who's the target audience?
- **Familiarity with evaluation:** report tutorial/ glossary, one-on-one work
- **Communication/ Technological:** software, internet accounts
- **Cultural/ Linguistic Competency & Translations**
- *TIME time time time time....*



Data Dissemination: Supports (to Evaluator) from Partnering

- Better enrollment: word on the street
- Low attrition
- Better dissemination product: bridging different worlds/ accessibility
- Increased utility of data/ evaluation efforts: evaluation as a catalyst
- More interesting working environment: staff retention



Data Dissemination: Show and Tell

www.rri.pdx.edu

Click on "Projects by Category" then
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Questions/ Comments?